



Company Notice JT-JHB-15/2026

JOHN THOMPSON (A Division of ACTOM (Pty) Ltd) is South Africa's largest manufacturer of industrial and utility boilers, that services both local and export markets, an equal opportunity company, promoting affirmative action, has a vacancy for a:

National Field Service Department Manager **Isando**

A vacancy exists in the Package Boilers Business Unit in Isando for a National Field Service Department Manager. The successful candidate will report to the General Manager and should be willing to work beyond normal hours and on weekends when required.

KEY PERFORMANCE AREAS:

- Overall management of the Field, Service, Spares and Training departments within the Package Boiler business unit.
- Set targets, goals and objectives for the Field, Service, Spares and Training departments.
- Monitor and manage departmental budgets.
- Oversee all FSD projects through all phases from design, estimation, implementation, completion and warranty period.
- Oversee and analyse FSD project costs on a regular basis to ensure profitability of projects.
- Oversee and monitor compliance to SHERQ requirements.
- Overall effective and efficient management of the team.
- Regularly review and assess staff performance and training needs.
- Onboard new customers and retain existing customers.
- Develop and manage a sales pipeline.
- Develop mutually beneficial relationships with relevant stakeholders.
- Address and resolve matters arising as escalated.
- Provide management with monthly performance reports on sales, service levels, customer satisfaction, operations progress and staff.

MINIMUM QUALIFICATIONS:

- National Certificate N4 or Higher
- Trade Test (Mechanical)
- Computer literacy is essential

EXPERIENCE:

- 10 years' experience in service project management, project financial control, business and construction of boilers or similar heavy-duty equipment.
- 5 years in leading and managing a team.

A division of ACTOM (Pty) Ltd

Registration Number: 2008/001863/07

Chairman: MA Mthethwa

Group Chief Executive Officer: M Naidoo

Divisional Chief Executive Officer: J Grobbelaar

Directors:

Executive: M Naidoo, D Lubbe, S Makamu,

S Chauke (MLE Augonnet* - Alternate to S Chauke)

Non-Executive: C Kula, N Mohamed, S Ntswayi,

EA Van Wyngaardt *French



HEAD OFFICE

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www.johnthompson.co.za

- Competence in MS Office applications.
- Boiler, boiler ancillary equipment and thermal processing equipment product knowledge recommended.
- Technical drawing knowledge.

CHARACTERISTICS:

- Project management and implementation knowledge and skills.
- Financial management knowledge and skills.
- Leading and managing a team.
- Excellent communication skills.
- Medical certificate of fitness

PLEASE NOTE: CV's without certificates will be disqualified
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Applications accompanied by a cover letter, ***indicating position applied for and a current CV and certified certificate*** may be forwarded for the Senior HC Officer's attention at PO Box 129, Bellville, 7535 or e-mailed to the Senior HC Officer at AJTHumanResourceJHB@johnthompson.co.za by no later than **Friday, 10 July 2026**.

Marwan Davids
HC EXECUTIVE